

MECHANISM OF GRC

<https://piet.edugrievance.com/> (Grievance Redressal Portal)

- The Grievance Redressal Committee (GRC) shall consider only individual grievances of the specific nature of students and staff.
- The GRC shall not consider any grievance of general applicability or collective nature raised collectively by more than one employee/student.
- Post receipt of the complaint/application the committee will decide on the merit of the case regarding the scope of further discussion investigation and act promptly.
- The GRC may mediate between the complainant and the defendant against whom the complaint has been made if required.
- GRC shall consider redressing grievances within a reasonable time.
- The cell will report to the authorities about the cases attended to and seek guidance from the higher authorities if required.

